



The Ultimate Peace of Mind for Vacation Rental Owners

At no cost to owners, all Holiday Keepers Holdings LLC., bookings are automatically protected under the Waivo® damage protection program. The Waivo program offers the industry's broadest protection and requires no communication with the guest. It's damage protection done right.



\$1,500 and \$2,500 in Damage Protection

Although rare, guest damage can happen. Traditionally, this was managed via a security deposit or vacation rental damage insurance purchased by the guest. Both are cumbersome, involve the guest, and are limited to "accidental damage" of contents only.

With Waivo, damage is damage, even if it wasn't an accident such as theft, parties, and vandalism to the building. Damage from a guest is covered unless it's specifically excluded such as normal wear and tear, mechanical breakdown, odor, maintenance or infestation.

This waiver does not negate the responsibilities of a renter for items outside of Waivo's responsibilities.



How It Works

At the time of booking, the guest is charged a small nonrefundable damage protection fee, and the protection is outlined in the guest's rental agreement. During the post-stay inspection of the property, if guest damage is found, a damage notice is submitted to Waivo online. The damage notice is promptly reviewed and reimbursement is made.